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Task Management Solution Expands Operational Capabilities

DefenseReady for Microsoft Dynamics CRM 2013

There is an easier and far more efficient way for military organizations to manage a broad variety of operational and administrative tasks. DefenseReady for Microsoft Dynamics CRM 2013 features an expanded set of capabilities that streamlines the management of a wide range of tasks, from the simple tasks to the complex — and improves collaboration involving staff from joint services and commands.

With the Task Management solution, you can rely on DefenseReady for an even broader array of functionality along with all of its industry-leading command management capabilities.

- > Streamlines collaboration among teams and individuals
- > Provides tools for managing chained, parallel or hybrid task collaboration
- > Includes templates for recurring tasks, team members, deliverables, etc.
- > Provides social “message wall” for task-related conversations among team members
- > Cross-browser compatible and mobile device accessible
- > Enables multiple levels of delegation, and multiple deliverables within a task
- > Allows team members to easily update a task status and request extensions when necessary
- > Boosts adoption rates by using the familiar Microsoft Dynamics CRM 2013 interface
- > Provides configurable emails for activity alerts and reminders
- > Enables collection/analysis of metrics regarding task processes



Whatever tasks your organization needs in order to accomplish its mission, DefenseReady for Microsoft Dynamics CRM 2013 can help ease the burden on leaders and staff. DefenseReady makes it easy to set up and use for one-time tasks, and also optimizes the management of recurring tasks, including such efforts as:

- Policy development
- Generating and responding to Requests For Information (RFIs)
- Internal and external collaboration
- Congressional inquiries
- Coordinating evaluations and awards
- Routine taskings
- Deployment and event coordination

Advantages of DefenseReady Task Management Capabilities

While there are other task management tools on the market, none of them can provide the benefits and value that DefenseReady can. In one easy-to-use toolset, users can streamline the entire task management process:

- > Configure tasks to be either completed in parallel or as chained subtasks
- > Access staff availability data contained within the workforce management functions of the larger DefenseReady environment
- > Automate management of recurring tasks, with options for routine task creation and reminders
- > Allow task group members to communicate on a social "message wall" about task progress

DefenseReady is built on Microsoft Dynamics CRM, a Commercial Off-the-Shelf (COTS) product. Building on a COTS platform allows us to keep the time and expense of software development to a minimum while optimizing the strategic value and ROI that the organization derives from its existing IT investment. In fact, the solution's implementation and support costs are built into its licensing fee, and is available under firm fixed price contracts to further reduce financial risk.

DefenseReady is Certified for Microsoft Dynamics, Microsoft's highest standard for partner-developed software. In addition to meeting rigorous standards for quality and compatibility, it is successfully used by customers in a variety of military organizations.

 **For more information visit**
www.DefenseReady.com



Helping agencies get more from their IT budget

If your organization is already a DefenseReady customer, you'll no longer need to pay costly maintenance fees for a separate task management tool, since robust capabilities are already built into DefenseReady.

If you're not yet a DefenseReady customer, you may not be aware of the significant benefits it can provide throughout your organization:

- Give commanders a real-time, 360° organizational view
- Expedite retrieval of data to enable smarter decision making
- Provide personnel throughout the organization with access to information they need to work more efficiently
- Enable staff at all levels to streamline a broad variety of functions, from rapidly responding to RFIs, to managing awards and evaluations, and more...